# An Analysis of Emergency Response Issues associated with Major Incidents from Cognitive Systems Engineering Perspective

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![](_page_0_Figure_15.jpeg)

![](_page_0_Picture_16.jpeg)

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![](_page_0_Picture_38.jpeg)

Context			Content
of Interaction			of Interaction
Initiator	Receiver	Technology	Content
Who's initiating	With whom	Using which	For what purpose and
interaction		technology	what's communicated